



## **JOB DESCRIPTION**

**JOB TITLE:** Registered Nurse, Quality Management/Risk Management  
**REPORTS TO:** Director of Clinical Operations  
**DEPARTMENT:** Medical  
**LOCATION:** Rolling Hills Clinics  
706 Peach Street, Corning, CA 96021  
2540 Sister Mary Columba Drive, Red Bluff, CA 96080  
**STATUS:** Full-time, 100% FTE, Exempt, 40 hours per week

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*Native Preference in hiring is given to qualified enrolled members of Paskenta Band of Nomlaki Indians and Native Americans in accordance with the **Indian Preference Act (Title 25, US Code, Section 472 and 473)**. Applicants claiming Indian Preference must submit verification of Indian certified by tribe of affiliation or other acceptable documentation of Indian heritage.*

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### **POSITION SUMMARY**

The Registered Nurse, Quality Management/Risk Management is a licensed professional who works collaboratively with senior leadership, executives, managers, physicians and staff to reduce risk and promote quality patient care and safety. This is accomplished through various assessment activities and corrective actions through the monthly Quality/Patient Safety Committee/Committee of the whole or ad hoc meetings. Works closely with other healthcare providers and staff to ensure continuity of care; maintains satisfactory relations with other departments; participates in all phases of education, patient and advocacy, maintenance of records and upgrading policies, procedures and skills of personnel. Assists the Director of Clinical Operations, Medical Director and other providers in the development and maintenance of standards consistent with the level of care set within the scope of the Nursing Practices Act and maintains standards consistent with the level of care set by Title 22.

### **DUTIES & RESPONSIBILITIES**

1. Manages and coordinates efforts to ensure that quality management programs are developed and managed using a data driven focus and sets priorities for improvements aligned to ongoing strategic imperatives.
2. Assures clinic-wide quality management, performance improvement initiatives and patient safety program are focused and aligned on improving care, operational and program efficiencies and effectiveness.
3. Provides ongoing leadership for performance improvement and patient safety development with executives.
4. Assess and improve the quality of patient care services provided by developing an integrated system of quality management, resource utilization, patient safety and risk management.
5. Maintains acceptable standards of patient care.
6. Creates a working environment that provides growth and job satisfactions of personnel and promotes teamwork and cooperative effort among employees.
7. Consults and coordinates with health care team members to assess, plan, implement and evaluate patient care plans.
8. Prepares patients for, and assists with, examinations and treatments as needed. Accurately and promptly implements physician's orders.

9. Supports and enforces infections control policies and procedures. Maintains safe practices.
10. Arranges to have needed supplies and equipment on hand and maintains standards of cleanliness and organization within the Medical Clinic area.
11. Nursing Triage of clinic patients, screening and treatments per Rolling Hills Clinic Triage Protocols.
12. Maintains professional approach with confidentiality.
13. Meets deadlines of duties and assigned projects in a timely, efficient manner.
14. Participates in ongoing quality improvement monitoring and activities. Participates in planning changes and improvements.
15. Assesses the needs of individuals, families and/or communities, including assessment of individuals' home and/or work environments to identify potential health or safety problems.
16. Instructs individuals, families and other groups on topics such as health education, disease prevention and childbirth, and develop health improvement programs.
17. Works with individuals, groups, and families to plan and implements programs designed to improve the overall health of communities Performs administrative and managerial functions, such as responsibility for staffing, budget, planning, policies and procedures, and long-range goals.
18. Provides or arranges for training/instruction of personnel, interns, externs or students.
19. Attends all trainings, meetings and conferences as required including continuing education in order to provide the highest quality of care to the patient population and to maintain a current and active license.
20. Engages in research activities related to nursing.
21. Consults with institutions or associations regarding issues and concerns relevant to the practice and profession of nursing.
22. Employee Safety: Safely performs all duties; follows required protective protocols to ensure personal safety as well the safety of others.
23. Must maintain compliance with ergonomic safety standards; be mindful of posture and regularly practice ergonomic stretches.
24. Safety: Responsible for ensuring that all duties, responsibilities and operations are performed with the utmost regard for the safety and health of all personnel involved, including themselves.
25. Safety: Take appropriate corrective actions to address matters pertaining to employee health and safety that have been brought to their attention.
26. Other duties as assigned by Supervisor.

## **MINIMUM QUALIFICATIONS**

1. Bachelor of Science degree in Public Health Nursing, Health Sciences or related field.
2. An active and non-restricted RN licensure with the California Board of Registered Nursing.
3. At least five (5) years of progressive management responsibility in a health care setting, two (2) of which is related to managing an acute care organization's Quality Improvement Program.
4. Two (2) years of clinical, patient care experience or equivalent.
5. A current BLS and CPR certificate.
6. A valid California Driver's license.
7. Experience developing and implementing clinical, service and operational process improvement initiatives, both small and large scale.
8. Knowledge and expertise in specific performance improvement/CQI methodologies (e.g. Six Sigma, LEAN).
9. Current knowledge of accreditation and regulatory requirements for acute and ambulatory care services (e.g. state, federal, local regulations, AAAHC, etc.).
10. Excellent communication and written skills.
11. Ability to work independently and as part of a multi-disciplinary team.

12. Ability to work well under pressure analyzes and evaluates individual member's needs, reach sound conclusions and make appropriate recommendations.
13. Must be detail oriented and be able to multi-task effectively.
14. Demonstrate clear knowledge of Rolling Hills Clinic structure, standards, procedures and protocols.
15. Must have ability to relate and communicate effectively with community interest groups, agencies, and medical facilities that serve the American Indian Community.

**IMPORTANT NOTE:** Please be advised a post job offer, pre-employment Drug Testing, Physical exam and TB test are required as a condition of employment. Additionally, you may be asked to obtain a Department of Justice Fingerprinting clearance as a contingency for an offer of employment. Criminal clearances are obtained to protect the welfare and safety of clients receiving services at Rolling Hills Clinic.

#### **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to talk and hear. The employee frequently is required to stand, walk, sit, use hands to finger, handle, or feel; and reach with hands and arms. The employee is occasionally required to stoop. The employee must occasionally lift and/or move up to 25 pounds. Position may require exertion up to 20 pounds of force occasionally and/or up to 10 pounds of force frequently or constantly lift, carry, push, pull or otherwise move objects. Specific vision abilities required by this job include close vision, distance vision, color vision peripheral vision, depth perception and ability to adjust focus.

#### **WORK ENVIRONMENT:**

Work is performed in a health clinic setting. The noise level in the work environment is usually low to moderate. Will work with blood-borne pathogens and will require OSHA training. This job routinely uses standard office equipment such as computers, telephones, photocopiers, and fax machines. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

*Employment with Rolling Hills Clinic is voluntarily entered into. All RHC personnel are employed on an at-will basis. At-will employment may be terminated with or without cause, and with or without notice at any time by the employee or by RHC. No manager, supervisor, or employee of the organization has any authority to enter into an agreement for employment for any specified period of time or to make an agreement for employment other than at-will terms. The job description does not constitute an employment agreement between Rolling Hills Clinic and employee and is subject to change by the Paskenta Band of Nomlaki Indians.*