

# JOB DESCRIPTION: REGISTERED DENTAL ASSISTANT

JOB TITLE: Registered Dental Assistant (RDA)

**REPORTS TO:** Lead RDA or Lead RDAEFII

**DEPARTMENT:** Dental

**LOCATION:** Rolling Hills Clinic (RHC)

740 Solano Street, Corning, CA 96021

2540 Sister Mary Columba Drive, Red Bluff, CA 96080

**STATUS:** Full-time, 100% FTE, Non-Exempt

**Native Preference** in hiring is given to qualified enrolled members of Paskenta Band of Nomlaki Indians and Native Americans in accordance with the **Indian Preference Act (Title 25, US Code, Section 472 and 473)**. Applicants claiming Indian Preference must submit verification of Indian certified by tribe of affiliation or other acceptable documentation of Indian heritage.

### **POSITION SUMMARY**

The Registered Dental Assistant will function as a circulating assistant in chairside dental procedures, under the direction of the Lead RDA or Lead RDAEFII. The Registered Dental Assistant must be knowledgeable in all dentistry procedures, clinic infection control procedures, cleaning and sterilization of instruments, tray setup and materials. This position will be required travel between Rolling Hills Clinic sites to help fill temporary staffing vacancies and/or shortages.

## **ESSENTIAL JOB FUNCTIONS**

- 1. Ability to perform all phases of four (4) handed Dental Assisting duties for endodontics, oral surgery, pedodontics, prosthodontics and restorative procedures.
- 2. Work under the direct supervision of the Staff Dentists; possess the skills necessary to perform Registered Dental Assistant duties as per State of California licensing guidelines.
- 3. Ability to perform standard and radiographic methods. Expose process and mount diagnostic radiographs.
- 4. Familiarity with dental terminology, materials, medications and instruments used during dental procedures.
- 5. Perform the following supportive tasks to ensure efficiency of patient flow: clean, sterilize instruments, and set up trays.
- 6. Maintain and test equipment (sterilizer, x-ray dosimetry, x-ray processor, etc.) including daily lubrication of equipment.
- 7. Effectively pour models and conduct other lab procedures.
- 8. Ability to instruct patients in oral hygiene and preventive dental education under the supervision of the dentist.
- 9. Review and document inventory and reorder supplies as necessary to maintain par levels.
- 10. Perform charting activities and document exam findings in patient record.
- 11. Maintain clean, orderly and well stocked operatory and laboratory.
- 12. Ability to plan work duties to ensure dental clinic efficiency.
- 1. Ability to High School Diploma or equivalent, GED.
- 13. Knowledge of patient scheduling procedures.
- 14. Work in conjunction with Staff Dentists/Dental Coordinator to develop and implement preventive dental activities for the community.
- 15. Employee Safety: Safely performs all duties; follows required protective protocols to ensure personal safety as well the safety of others.

- 16. Must maintain compliance with ergonomic safety standards; be mindful of posture and regularly practice ergonomic stretches.
- 17. Safety: Responsible for ensuring that all duties, responsibilities and operations are performed with the utmost regard for the safety and health of all personnel involved, including themselves.
- 18. Safety: Take appropriate corrective actions to address matters pertaining to employee health and safety that have been brought to their attention.
- 19. Other duties as assigned by Supervisor.

## MINIMUM QUALIFICATIONS

- 1. Must have a High School Diploma or equivalent.
- 2. Must be a Registered Dental Assistant licensed by the State of California.
- 3. Must have a Coronal Polish Certification.
- 4. Must have a Radiation Safety Certification or completion of a radiation safety course approved
- 5. Must have a current BLS CPR Certification.
- 6. Must have a Valid California driver's license and proof of personal liability automobile insurance as required by California state law.

## LOAN REPAYMENT PROGRAM

Rolling Hills Clinic is a National Health Service Corp (NHSC) approved site where primary care physicians who are eligible for loan repayment funding can fulfill their service obligation. Rolling Hills Clinic is an Indian Health Program site for Indian Health Services (IHS) Loan Repayment Program.

**NOTE TO APPLICANTS:** Please be advised a post job offer, pre-employment Drug Testing, Physical and TB test are required as a condition of employment. Additionally, you may be asked to get a Department of Justice Fingerprinting clearance as a contingency for an offer of employment. Criminal clearances are obtained to protect the welfare and safety of clients receiving services at Rolling Hills Clinic.

## **CORE COMPETENCIES**

- 1. Problem Solving Identify and resolve problems in a timely manner; gather and analyze information skillfully; develop alternative solutions; work well in group problem solving situations; use reason when dealing with emotional topics.
- 2. Technical Skills Assess own strengths and weaknesses; pursue training and development opportunities; strive to continuously build knowledge and skills; share expertise with others.
- 3. Customer Service Manage difficult or emotional customer situations; respond promptly to customer needs; solicit customer feedback to improve service; respond to request for service and assistance; meets commitments.
- 4. Interpersonal Skills Focus on solving conflict, not blaming; maintain confidentiality; listen to others without interrupting; keep emotions under control; remain open to others' ideas and try new things.
- 5. Oral Communication Speak clearly and persuasively in positive or negative situations; listen and get clarification; respond well to questions; demonstrate group presentations skills; participate in meetings.
- 6. Written Communication Write clearly and informatively; edit work for spelling and grammar; vary writing style to meet needs; present numerical data effectively; ability to read and interpret written information.
- 7. Teamwork Balance team and individual responsibilities; exhibit objectivity and openness to others' views; give and welcome feedback; contribute to building a positive team spirit; put success of team above own interests; ability to build morale and group commitments to goals and objectives; support everyone's efforts to succeed

#### **LANGUAGE SKILLS**

Ability to read and interpret documents such as safety rules, operating and maintenance instructions and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of the organization.

## **MATHEMATICAL SKILLS**

Ability to add, subtract, multiply and divide in all units of measure, using whole numbers, common fractions and decimals. Ability to compute rate, ratio, percent and to draw and interpret bar graphs.

#### **REASONING ABILITY**

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables. Ability to apply principles of logical or scientific thinking to a wide range of intellectual and practical problems. Ability to deal with nonverbal symbolism (formulas, scientific equations, graphs, musical notes, etc.) in its most difficult phases. Ability to deal with a variety of abstract and concrete variables.

# **COMPUTER SKILLS**

To perform this job successfully, an individual should have proficient knowledge of Microsoft Office software (Word, Excel, Outlook) and EHR systems.

## **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to talk and hear. The employee frequently is required to stand, walk, sit, use hands to finger, handle, or feel; and reach with hands and arms. The employee is occasionally required to stoop. The employee must occasionally lift and/or move up to 25 pounds. Position may require exertion up to 20 pounds of force occasionally and/or up to 10 pounds of force frequently or constantly lift, carry, push, pull or otherwise move objects. Specific vision abilities required by this job include close vision, distance vision, color vision peripheral vision, depth perception and ability to adjust focus.

## **WORK ENVIRONMENT**

Work is performed in a health clinic setting. The noise level in the work environment is usually low to moderate. Will work with blood-borne pathogens and will require OSHA training. This job routinely uses standard office equipment such as computers, telephones, photocopiers, and fax machines. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Employment with Rolling Hills Clinic is voluntarily entered into. All RHC personnel are employed on an at-will basis. At-will employment may be terminated with or without cause, and with or without notice at any time by the employee or by RHC. No manager, supervisor, or employee of the organization has any authority to enter into an agreement for employment for any specified period of time or to make an agreement for employment other than at-will terms. The job description does not constitute an employment agreement between Rolling Hills Clinic and employee and is subject to change by the Paskenta Band of Nomlaki Indians.